

**NOTICE  
PRIVACY STATEMENT**

Central Insurers Group, Inc., T/A H.C. Kerstetter Co., T/A Metz Agency, T/A Jack H. Port Agency, T/A Chas A Jones Agency, is strongly committed to protecting the confidentiality of our customers' nonpublic personal information. We collect information about our customers on a routine basis. The collection of this information is necessary to effect, administer, or enforce a transaction that you, our customer, have authorized. Even after our business relationship ends, your personal information remains confidential. This notice describes our privacy policy and explains how we treat the information we receive about you.

Information about you is collected through your application for insurance or submission of a claim. This information may include but is not limited to:

**Identification Information-** such as name, address, Social Security Number, employer identification number, date of birth, age, and gender.

**Personal Financial Information-** such as credit history, bank account information, employment history, wage history, and bankruptcy information.

**Medical Information-** such as a physician's diagnosis and injury information.

**Other Information-** such as motor vehicle reports, courthouse records, police/fire reports and reports from government agencies (i.e., Department of Transportation/Environmental Protection Agency).

**How We Use Your Information:**

We use the information about you to conduct normal business activities as requested by you, our customer. Normal business includes servicing or processing an insurance product or service requested by you. Underwriting of your insurance coverage and processing claims on your coverage are normal business activities in which we engage.

**How We Disclose Your Information:**

We may disclose information necessary to conduct normal business activity or activities required by law or regulation. Information may be disclosed to others to enable them to provide a business service to us. Examples of this situation would be outside medical payment review, independent adjusters servicing claims, and data gathering organizations needing information for establishing rates. Information may also be sent to regulatory agencies, state insurance departments, or law enforcement agencies for the prevention of fraud. We may make other disclosures of information as permitted or required by law within the scope of normal business activities.

We do not make disclosures of information for the purpose of cross-selling or marketing nonaffiliated third parties' products or services. For example, we do not and will not sell your name to a mail order catalog company or other marketing ventures.

**How We Protect and Secure Information:**

Access to your nonpublic personal information is restricted to those who need to know your information to provide products or services to you. Our employees are required to protect and maintain the confidentiality of your information. Employees must follow and comply with established policies and procedures regarding customer privacy. We maintain physical, electronic, and procedural safeguards to secure your nonpublic personal information.

**Former Customers:**

The above privacy statement remains in force when a customer relationship no longer exists with you. Central Insurers Group will always keep your nonpublic information confidential.

**Questions:**

If you have any questions regarding this privacy statement, please contact our privacy coordinator at 1-717-248-6789.